AIR Check-In App



Participant Instructions





Download AIR Check-In: Android

- Google Play Store must be available on your device \checkmark
- Android version 6 or newer is required Go to Settings/About Phone or About Device/Android Version
- Wireless connectivity is required Wi-Fi/Mobile Data $\mathbf{\nabla}$
- Username and Password given to you by your supervisor is required to log-in \checkmark
- AIR Check-In may be downloaded to multiple device \checkmark

- to open Google Play Store Tap
- Type in the Google Search Bar: Corrisoft AIR Check-In
- Select

 \checkmark

 \checkmark



- Tap the green "Install" link \checkmark
- Accept permissions when prompted. \checkmark The app will download and place a shortcut on the device's home screen
- Or use the QR Code: Open device's camera, \checkmark hold device steady to read the code, & click on notification to open content.











Download AIR Check-In: Apple

- Apple App Store must be available on your device \checkmark
- iOS version 9.3 or newer is required (Go to Settings/General/About to view version) \checkmark
- Wireless connectivity is required Wi-Fi/Mobile Data $\mathbf{\nabla}$

 \checkmark

 \checkmark

 $\mathbf{\nabla}$

- Username and Password given to you by your supervisor is required to log-in \checkmark
- AIR Check-In may be downloaded to multiple devices \checkmark

on the Home Screen to open the App Store

Type the magnifying glass in the bottom right of your screen \checkmark or type directly into the search bar "Corrisoft AIR Check-In"

INSTALL Select Sign In to iTunes Store r the Apple ID password Tap and enter your password

Accept any permissions. \checkmark The app will download and place a short cut on the device's home screen.

Or use the QR Code: Open devices' camera, $\mathbf{\nabla}$ hold device steady to read the code, & click on notification to open content.









Enter username and password on Log-in screen

☑ First screen is Home Screen



Home





Check-in	ľ
Username	1
Password	
LOGIN	l
	l
	l
	l
	1
Welcome, Bob Smith	
iest Manual Check-in	
re to request a manual Check-in	
ling check-in Request	
v	
22-2019 12:10 PM	
ndar Item	
isit	
-25-2019 01:00 PM	
listory Calendar AIR Mail More	



A <u>red</u> item on the home screen indicates that you have an un-submitted check-in

*When you see this, take the device to an area with good cell service and tap the item to resubmit

Pending check-ins are <u>yellow</u>

*Pending check-ins are those waiting to be completed

- Ongoing (active) calendar items are **blue**
- Upcoming (future) or historical calendar items are white \checkmark





- History lists submitted check-ins, most recent shown at the top \checkmark
- If a check-in is missed, the app will display "Check-in Expired" \checkmark
- If a check-in has expired, the questionnaire can no longer be \checkmark completed and submitted



Che	eck-in Hi	story		
СС	ustom			- 11
Requ Save Dead Num	lest initiated d to Server: lline: 07-18-2 ber of quest	l: 07-18-201 07-18-2019 2019 11:48 tions answe	9 02:15 PM 05:59 PM PM red: 0	
СС	ustom			
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СС	ustom			
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Calendar Tab





AIR Mail Tab



AIR Mail is modeled after standard e-mail programs, but AIR Mail is internal. Participants can only AIR Mail their supervisors or AIR Support. Participants receive a notification on their phone when an AIR Mail is received. AIR Mails are received from supervisors or whenever a calendar item is created, modified, or deleted

Participants will:

*Tap AIR Mail to view AIR Mails Tap → to create an AIR Mail Select Recipient from dropdown Type Subject & Message Tap SEND >

		Recipients:	~
X Search		Subject:	
🗖 (Calendar Entr	vl A new item was	Message:	
From AIR	July 18th, 2019 0	6:06 PM	
From AIR	y] A new item was a July 18th, 2019 0	added 6:05 PM	
From AIR	'y] A new item was July 18th, 2019 0	added 6:04 PM	
From AIR	y] New calendar ite July 18th, 2019 0	e ms we 6:04 PM	
From AIR	'y] A new item was July 18th, 2019 0	added 6:01 PM	
	'y] Recurring Item "I July 18th, 2019 0	Report 6:00 PM	
From AIR			
From AIR	□ □ 18	=	





More Tab *Includes Help Section

Menu			CLOSE
🛛 Help			
L Profile			
About	•		
⊖ Logout			

"More" links to:

Help – displays resource information deemed useful by your supervisor, as well as participant instructions and the technical support phone number

Profile – displays participant info including link to

About – version info

Logout



CHANGE PASSWORD

Complete a Check-in

- From the Home Screen, tap "Pending Check-in Request" 1.
- **Answer all questions** on the Questionnaire and tap **Submit**. The app will notify you if 2. there are unanswered questions.

1. Have you moved residences since your last checkin? Enter respon	You have unanswered questions.	3. What
2. Were you questioned by any law enforcement officers?	SUBMIT ANYWAY CANCEL	Enter re:
Enter respon		4. When is y
Enter respon 👻		Enter re
4. When is your next AA meeting?		
Enter response Enter response		All check-in
SUBMIT		

- The app requires verification of the person answering the questionnaire. Your agency may choose PIN, Signature, Photo, or Biometric. GPS must be "on" and allowed or the app will notify you to grant permission. **Complete verification and** 3. tap Submit.
- AIR Check-In displays check-in has been completed. 4.





Verification Methods





- **PIN Enter 4 digits and select Submit** \checkmark
- **Signature Sign in the Signature Pad and select Submit**
- **Photo** Tap to take the photo, select X to retake the photo or select the Check to accept it, then tap Submit. If necessary, switch to front camera.
- **Biometric** Fingerprint, for example. Based on phone capability. \checkmark

ALLOW



Allow Check-in to make and manage phone calls?

DENY

*If the App asks for access, select "Allow"



Request a Manual Check-in



A participant is able to self initiate a check-in at any time and may be required to do so by their agency.

Select "Request Manual Check-in"

Pick Type This is which questionnaire needs to be submitted, or "Verify" which requires no questions but captures and submits a GPS point.

AIR Check-In will send a new check-in that is completed like any check-in sent by the supervisor.

Create a Calendar Item



Select Create in upper right of Calendar Tab **Enter Title**

Enter Description Box Information – enter anything required or necessary for your supervisor Select Start Date and use date/time pickers to enter date and time the event is to start Select End Date and use date/time pickers to enter date and time the event is over Select Add Reminder if a reminder is desired; Choose how far in advance of event Select Create in upper right of Calendar Tab

Participant created calendar items will be labeled as unapproved until supervisors take appropriate action. Not all agencies require participant created calendar items to be approved.



Calendar Reminders

Reminders may be scheduled in advance of any calendar item. \checkmark

Reminders are shown on the **banner**,

on the device home screen,

and on the **AIR Check-In's home screen**.



If device is not silenced, a tone will also sound. \checkmark

Frequently Asked Questions



Do I need anything special on my phone?

No. AIR Check-In is compatible with Android 6 and iOS 9.3 and newer devices. Biometric options, however, may not be supported by all devices.

How much data does the app use?

Data quantity ranges between 10 to 85KB per check-in, based on verification method used.

Why do I need to Allow location/manage phone/access to photo, media, or files in my device?

AIR Check-In does not access any personal information, contact information, photos, media, or files unrelated to the check-in process. Only the check-in questionnaire and verification method (which may include one GPS point at the time of submission) are accessed and submitted. These permissions are, however, required for both those submissions and the phone number links to your supervisor to work from within AIR Check-In.

What do I do if I cannot login?

If you are having trouble with logging in, call your supervisor or AIR Support at 855-350-0528 to confirm your username and password.

How do I find out which version I have?

Go to your device Settings/tap "About Phone" or "About Device"/tap Android version. Go to your device Settings/General/About... to view IOS version.

Can AIR Check-In be synced with my personal calendar? No